

PET ACCESS POLICY

- Reservation request including a pet has an additional cost of €25 per animal, per night. There is a limited capacity of one animal per room and the acceptance is subject to availability upon request.
- Partial access to the hotel is allowed, for small pets up to 15 kilos of weight.
- Access to guide dogs is allowed regardless of their weight and size.
- The pet must comply with the requirements of the legislation in force:
 - **Vaccine Bulletin with Rabies Vaccination** (from 4 months);
 - **Microchip** – The implantation of a microchip is mandatory for dogs born from July 1, 2008. Dangerous dogs or dogs of potentially dangerous breeds, hunting and exhibition dogs born as from 2004, also need to have a microchip;
 - **Registration and License.**
- The guest/owner must be accompanied by the legal documentation in force regarding the pet and have it available whenever its requested.
- The pet must be properly trained and fully obedient to the guest/owner.
- The pet should always be kept on a leash or in a pet carrier, alongside the guest/owner throughout the perimeter of the hotel (indoor and outdoor spaces), except when the pet stays in the room that has been allocated to the guest/owner's reservation.
- The pet should never be left alone in the room for more than 1 hour.
- The pet is not allowed to stay in the hotel's Restaurants, Bars and Social Areas. This premise does not apply to properly identified guide dogs.
- Dogs considered dangerous or potentially dangerous, such as: Dogo Argentino, Pit bull terrier, Rottweiler, American Staffordshire terrier and Staffordshire bull terrier, are not allowed.
- The guest/owner is responsible for the hygiene and cleaning of the pet's excreta throughout the exterior and interior perimeter of the hotel.
- Any change in the dog's behavior such as whining, barking or barking consecutively, should be limited to the maximum, in order to ensure the legitimate rest and comfort of the guests and/or other hotel guests.
- The guest/owner should contact the Reception to arrange a convenient time for the hotel to carry out the necessary cleaning and tidying of the room.
- The guest/owner is responsible for all property or personal damage resulting from the pet's behavior or actions.
- The guest/owner agrees to exempt and compensate the hotel, owners, employees, guests and other customers for damages resulting from a direct or indirect action, related to or made by the respective pet.
- The hotel reserves the right to charge the guest/owner's account directly the amount proportional to the cost of the damage (personal and material) caused by the pet.

Guest
I understand and accept,
